

USER GUIDE

MYNIC EMAIL SERVICES – for Mobile Configuration

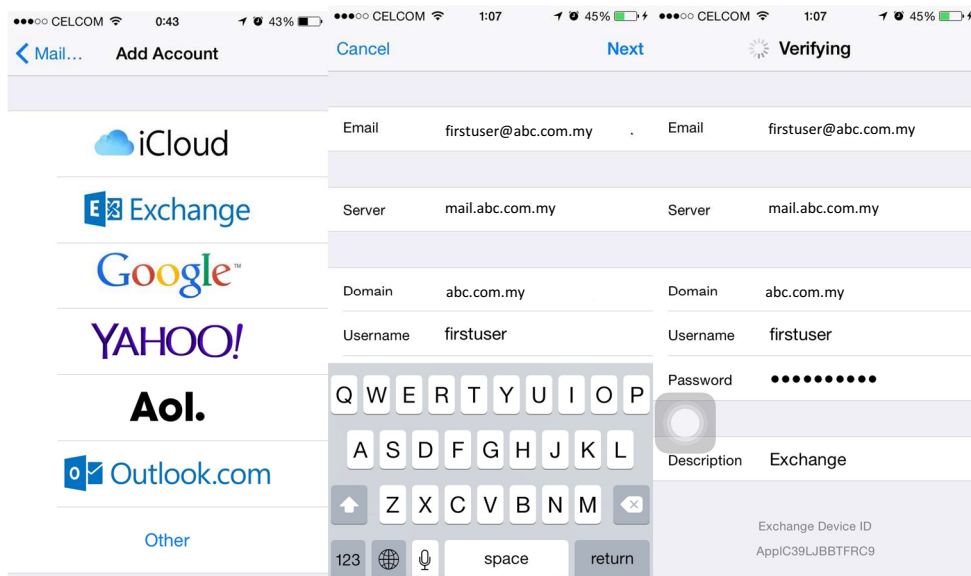
Version 1.2 – 9.0

This document explains features included in the MYNIC Email services interface of Axigen iX (version 9.0.x)

To sync your email with MYNIC Email Services using mobile phone, you need to configure your phone setting with below simple steps based on mobile platform:

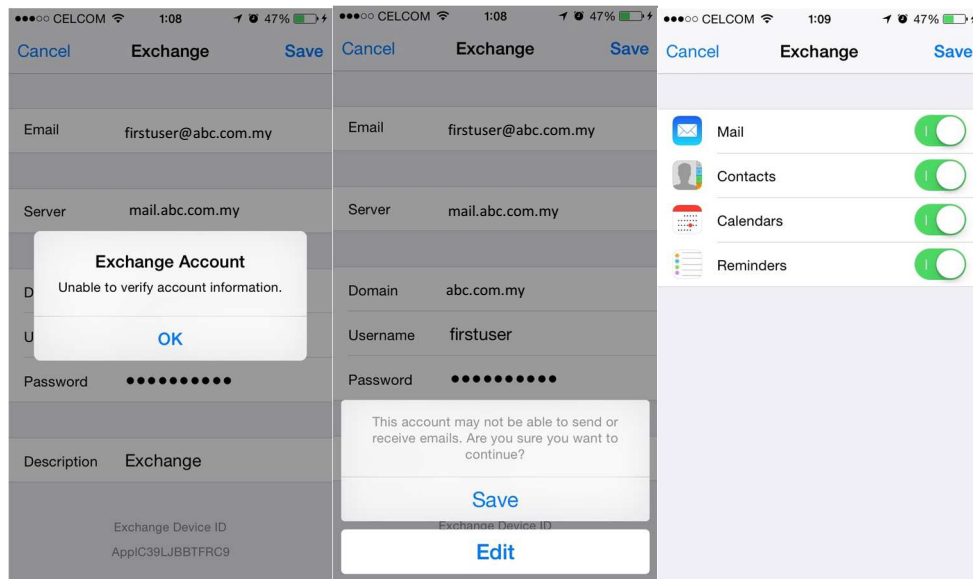
iOS platform

1. Go to **Settings** -> **Mail, Contacts, Calendars**.
2. In the **Accounts** field -> Tap **Add Account**.
3. Select **Microsoft Exchange** as the account type.

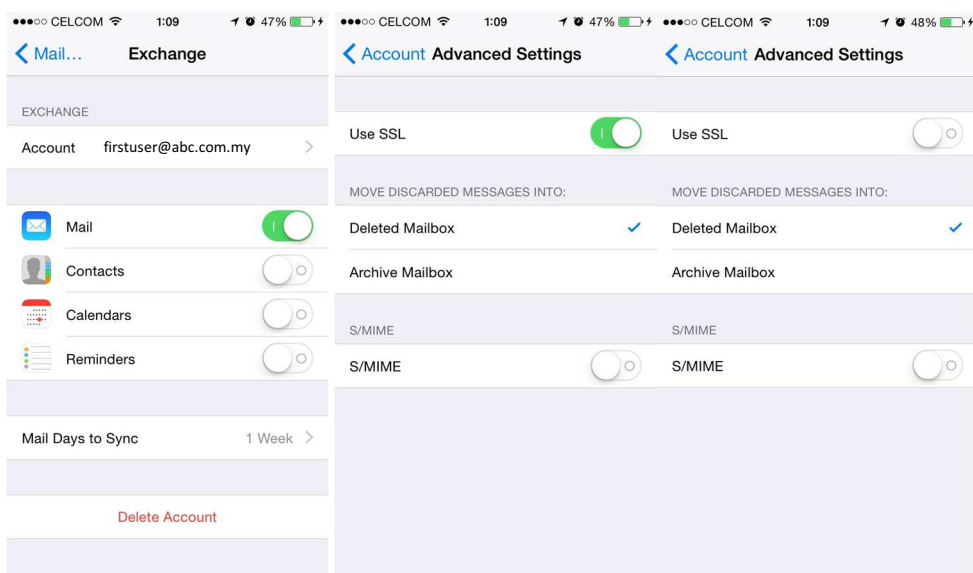


4. Enter your account details:

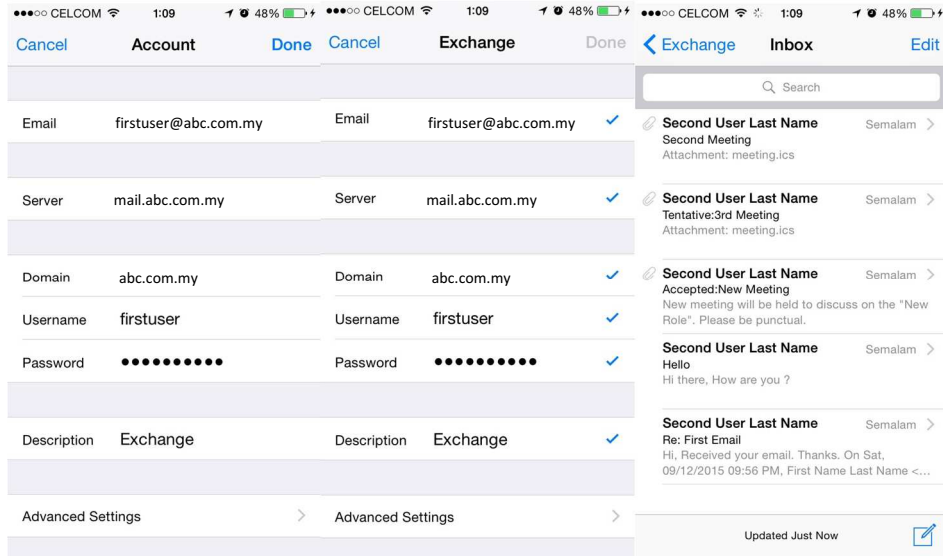
- **Email:** your email address (i.e. account_name@<your domain name>);
- **Domain:** <your domain name>
- **Username:** your email account name, not email address (i.e. account.name, not [account.name@<yourdomainname>](#));
- **Password:** your email account password;
- Tap **Next**, then **Accept** if the **Unable to verify certificate** dialog appears;
- Fill in the **Server** field with: mail.<your domain name>
- Press **Next**.



5. Press OK for the dialog "Unable to verify account information" and press "Save" in the next screen.
6. Select the categories (**Mail / Calendar / Contacts / Reminders**) of data that you want to synchronize between your iPhone and your Web Mail account.
7. Press **Save**.
8. Press the account name and scroll to "Advanced Settings"
9. Turn off "Use SSL" and click on the "Account"

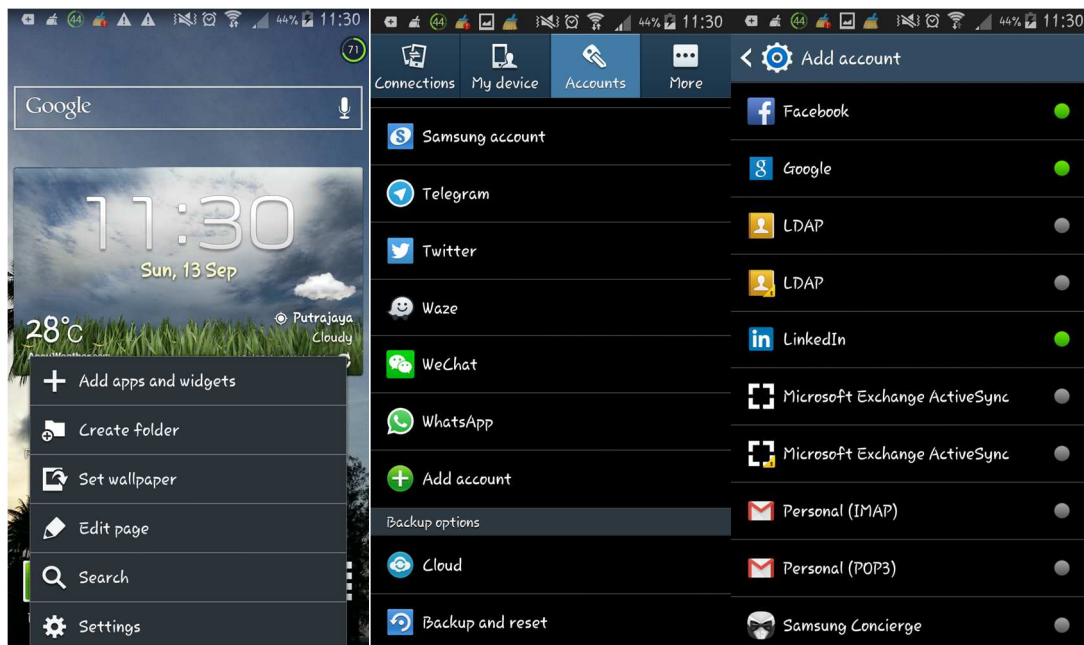


10. Click "Done" to save the configuration.
11. Click home button, select email to view your email.



Android

1. Open the App drawer on your Android device.
2. Select **Email**.
3. If this is the first email account to be configured on your phone, you will be provided with a setup screen. If this is not the first email account to be set up, select **MENU** and then select **Add Account** or **Settings** and then go to **Accounts** and then **Add Account** icon. Scroll down and select **Microsoft Exchange ActiveSync**.
4. Enter your email address and password and select **Next**.
5. If automatic setup fails, select **Manual Setup** and tap **Microsoft Exchange ActiveSync**.



6. Enter the following:
 - Domain/Username: Your domain and email id*
 - Password: Your email password
 - Exchange Server: **mail.yourdomain.my**
 - Use Secure Connection (SSL): **No** (remove a check mark)
 - Use Client Certificate: **No** (no check mark)
7. Select **Next**
8. Choose your Sync Preferences
9. Press **Next**

Successfully updated "HP Print Service Plugin"

Add an Exchange ActiveSync account < Exchange server settings < Account options

Configure Exchange account in a few steps.

Email address: firstuser@abc.com.my

Domain\username: abc.com.my\firstuser

Password:

Exchange server: mail.abc.com.my

Use secure connection (SSL): ☐

Use client certificate: ☐

Client certificate: [button]

Mobile device ID: [button]

Emails retrieval size: 50 KB

Period to sync Calendar: 2 weeks

Notify me when email arrives: ☒

Sync Email: ☒

Sync Contacts: ☒

Sync Calendar: ☒

Sync Task: ☒

Automatically download attachments when connected to Wi-Fi: ☐

Manual setup Next

1 2 3 4 5 6 7 8 9 0

q w e r t y u i o p

a s d f g h j k l

↑ z x c v b n m ↵

Sym English(US) Done

Next

10. Give a name for your new email account.

11. Press done.

Set up account

Your account is set up, and email is on its way

Give this account a name (Optional)

firstuser@abc.com.my

Done

1 2 3 4 5 6 7 8 9 0

q w e r t y u i o p

a s d f g h j k l

↑ z x c v b n m ↵

Sym English(US) Done

Inbox

firstuser@abc.com.my

Last updated: Today 11:44

Yesterday (5) 12/09/2015

Second User Last Name 12/09

Second Meeting

Second User Last Name 12/09

Tentative:3rd Meeting

Second User Last Name 12/09

Accepted:New Meeting

New meeting will be held to discuss on the "..."

Second User Last Name 12/09

Hello

Hi there,How are you ?

Second User Last Name 12/09

Re: First Email

Hi,Received your email,Thanks,On Sat, 09/1...