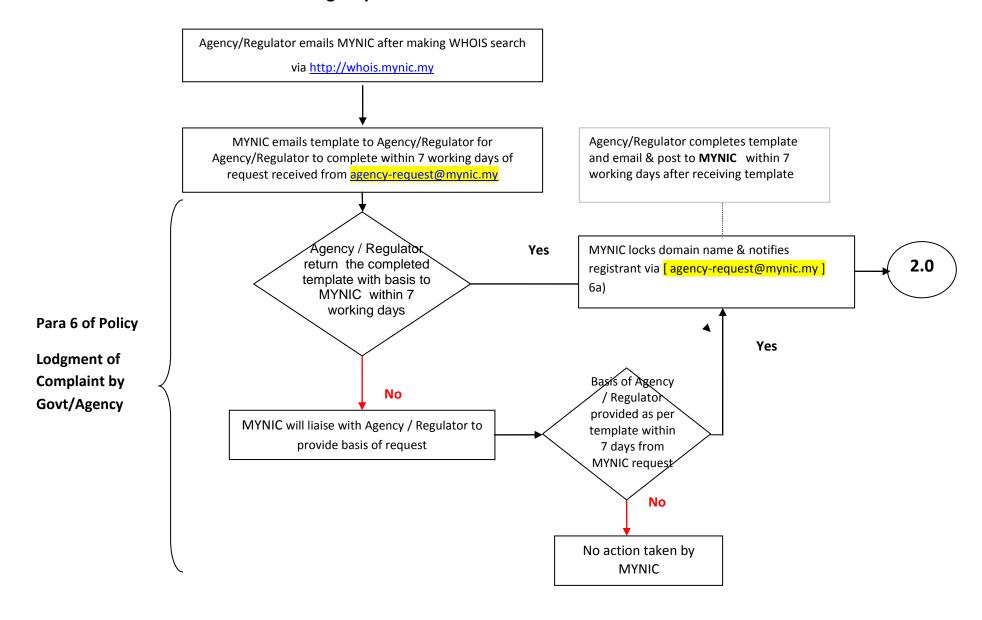
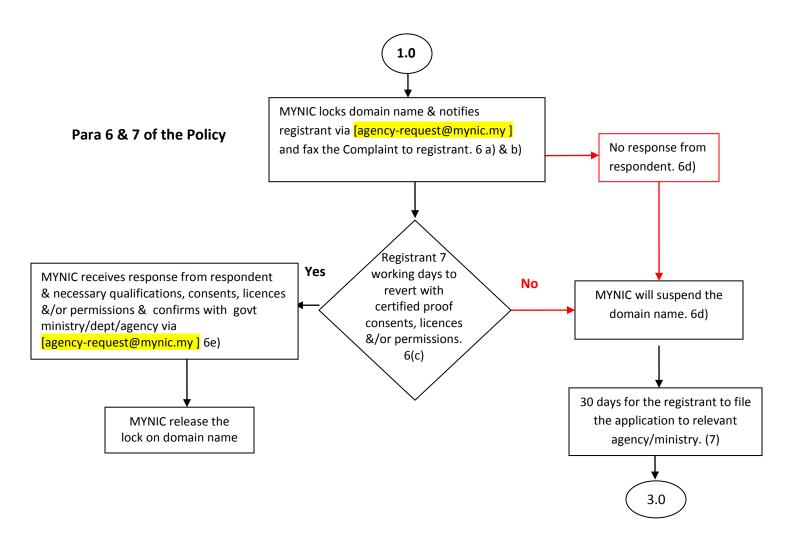
## 1.0: Agency Process Flowchart Part 1



## 2.0 Agency Process Flowchart: Response



## **3.0 Agency Termination Process**

